

MXview License Activation Process Instruction

Guideline

- **1. System Requirement**
- **2. License Type Introduction**
- **3. Trial Version**
- **4. Free Version**
- **5. Paid Version**
- **6. Upgrade the License From MXview2.x**

System Requirement on MXview 3.0

Category	Requirement
Supported OS	Windows 7 with Service Pack 1, Windows 10, Windows Server 2012 R2, Windows Server 2016
CPU	2 GHz or faster dual-core CPU
RAM	8GB
Hardware Disk Space	20 GB
Browser	Chrome, Firefox

License Model

Types	Maximum Monitored Device	Run Time	License File
Trial	2,000	60 days	Not required
Free	Up to 20	Unlimited	Required
Paid	50~2,000 (Depends on the license)	Unlimited	Required

Trial Version

- **Click Start Free Trial**

License Manager

MXview 3.0



License: None
State: **No valid licenses**
Current Nodes / Licensed Nodes: 33 / 0

Free Trial

Start to experience the power of MXview within 60 days

Start Free Trial

Activate

Visit <http://license.moxa.com/> and fill in Product Code and User Code to get your activation code.

Import License File

Activate Free Version

Free Version (20 nodes)

- **Step1:**
 - Click Import License File
- **Step2:**
 - Select Network Adapter to generate the user code which will combine the MAC.
- **Step3:**
 - Copy the user code and register on the Moxa Software Licensing System.
- **Step 4:**
 - Download the License File after register on the system.
- **Step 5:**
 - Enter The Activation Code on the MXview.

Step1: Choose Add New License

The screenshot displays the MXview License Manager interface. At the top, there is a teal header with the MXview logo, a site selector for 'MXstudio-PC', and a user profile for 'admin'. The main content area is titled 'License Manager' and features a card for 'MXview 3.0'. This card includes a document icon with a seal, the text 'License: Authorized', and 'Current Nodes / Licensed Nodes: 32 / 2000'. Below this card is a 'Licenses' dropdown menu. A prominent white box on the left side contains the heading 'Add New License', the instruction 'You could add license here', and a link to 'http://license.moxa.com/' with the note 'fill in Product Code and User Code to get your activation code.' At the bottom of this box is a teal button labeled 'Add New License'.

Step2: Select Network Adapter to generate the user code which will combine the MAC

The screenshot shows the MXview 3.0 web interface. At the top, it displays 'MXview 3.0', 'Site TheoLai-NB', and 'Hi, admin'. Below the header, there's a 'License: Trial' and 'Current Nodes / Licensed Nodes: 0 / 2000' section. A 'Trial Remaining' widget shows '59 Days' and a 'Keep Trial' button. A 'Select Adapters' dialog box is open, with the text: 'Please select a 'network adapter'. We will use this network adapter to generate your user code.' The dialog lists several options: 'Intel(R) Ethernet Connection (4) I219-V', 'Bluetooth Device (Personal Area Network)', 'Intel(R) Dual Band Wireless-AC 8265', 'Microsoft Wi-Fi Direct Virtual Adapter', and 'Microsoft Wi-Fi Direct Virtual Adapter #2'.



The screenshot shows the MXview 3.0 web interface after selecting a network adapter. The 'Select Adapters' dialog is replaced by an 'Activation' dialog box. The 'Activation' dialog displays the 'User Code: 007A45FCC4AA007AD286' and an 'Activation Code' input field. At the bottom of the dialog are 'Cancel' and 'Apply' buttons. The background interface remains the same, showing 'MXview 3.0', 'Site TheoLai-NB', 'Hi, admin', 'License: Trial', 'Current Nodes / Licensed Nodes: 0 / 2000', and the 'Trial Remaining' widget showing '59 Days' with a 'Keep Trial' button. An 'Import License File' button is also visible.

Step3:

Copy the user code and register on the Moxa Software Licensing System.

- A. Login <http://license.moxa.com/>. (Registration is required)
- B. Choose activate your license.

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Hi Theo | Log out | Contact Us



Activate Your License



Query Your License



Transfer Your License

Step3:

Copy the user code and register on the Moxa Software Licensing System.

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[Home](#) > [Activate Your Software](#) > [Software Package](#) > [MXview](#)

For new user

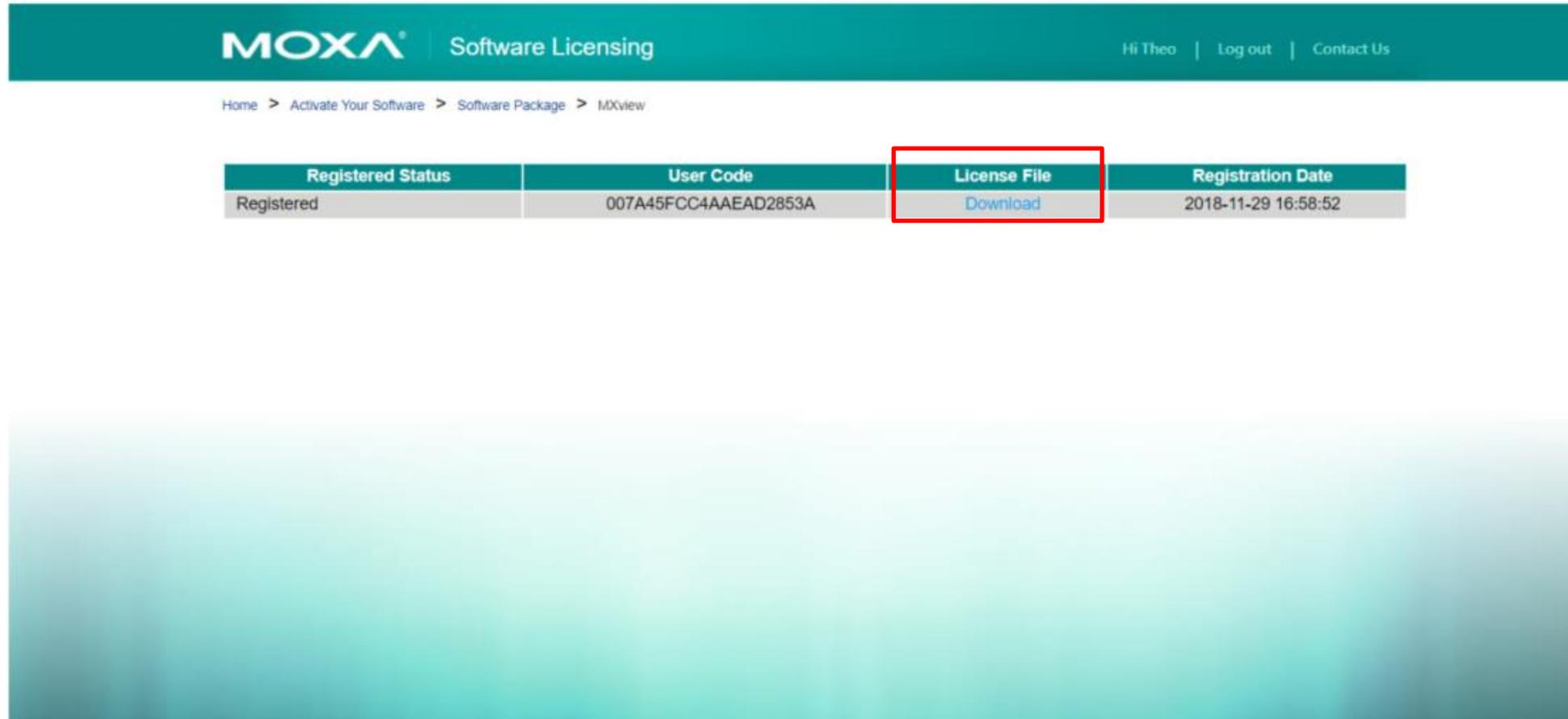
Free Version
User Code:

Paid Version
Registration Code:
User Code:

For 2.x version user

Current License:
User Code:

Step 4: Download the License File (.Zip) after register on the system.

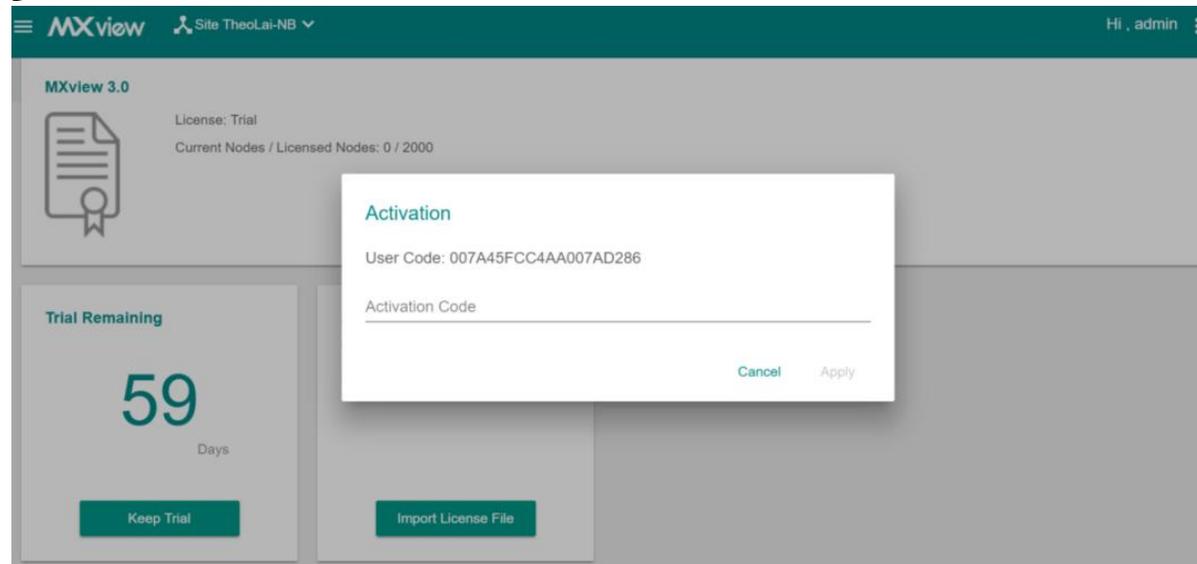


The screenshot shows the Moxa Software Licensing interface. At the top, there is a teal header with the Moxa logo and 'Software Licensing' text. On the right side of the header, there are links for 'Hi Theo', 'Log out', and 'Contact Us'. Below the header, a breadcrumb trail reads 'Home > Activate Your Software > Software Package > MXview'. The main content area features a table with four columns: 'Registered Status', 'User Code', 'License File', and 'Registration Date'. The 'License File' column contains a blue 'Download' link, which is highlighted with a red rectangular box. The 'Registration Date' for the entry is '2018-11-29 16:58:52'.

Registered Status	User Code	License File	Registration Date
Registered	007A45FCC4AAEAD2853A	Download	2018-11-29 16:58:52

Step 5. Enter The Activation Code on the MXview

- 1. unzip the license file
- 2. open the license file with notepad
- 3. Copy the activation code in the license file to MXview, then, click apply.

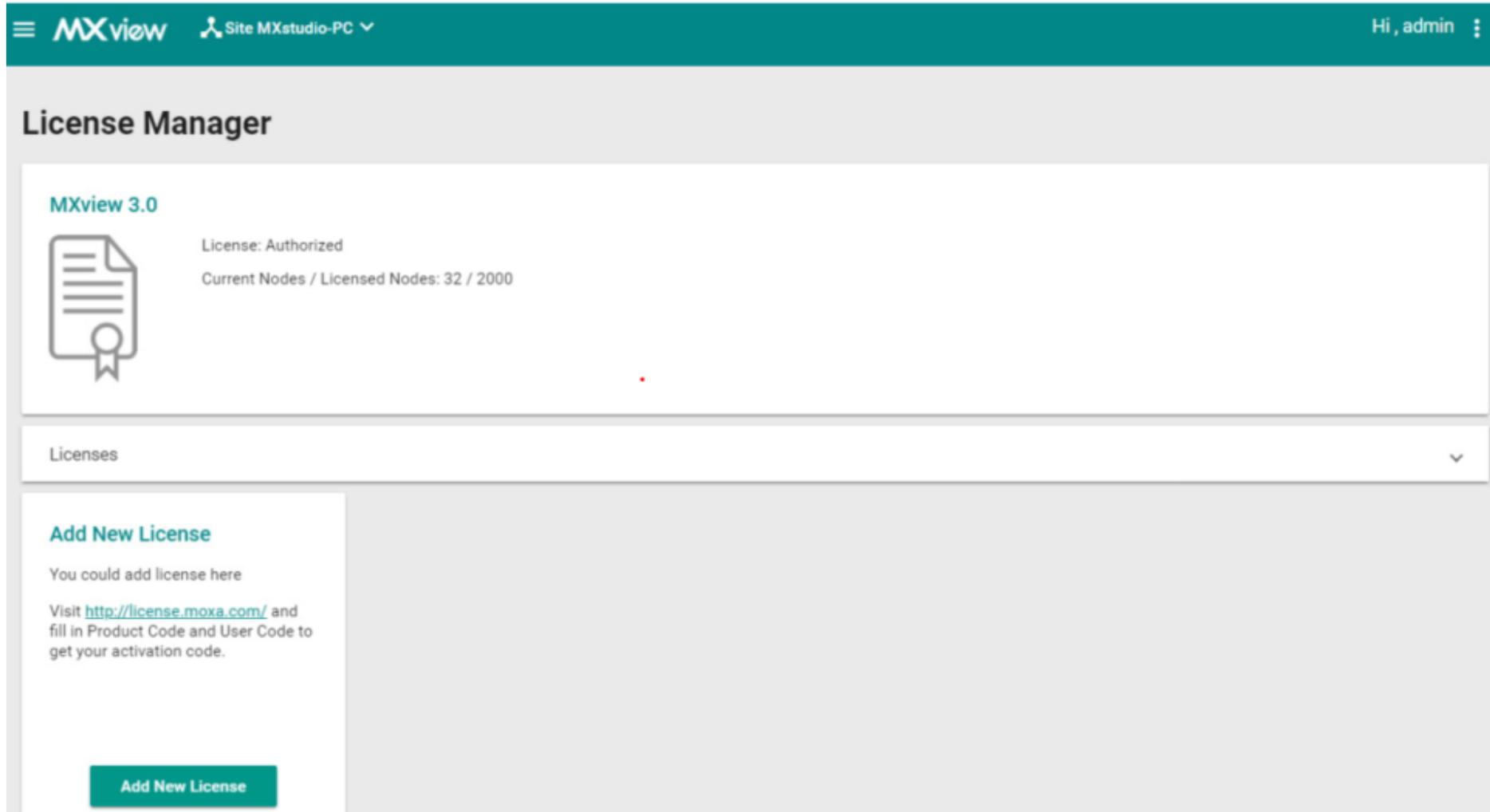


Activate Paid Version

Activate Paid Version

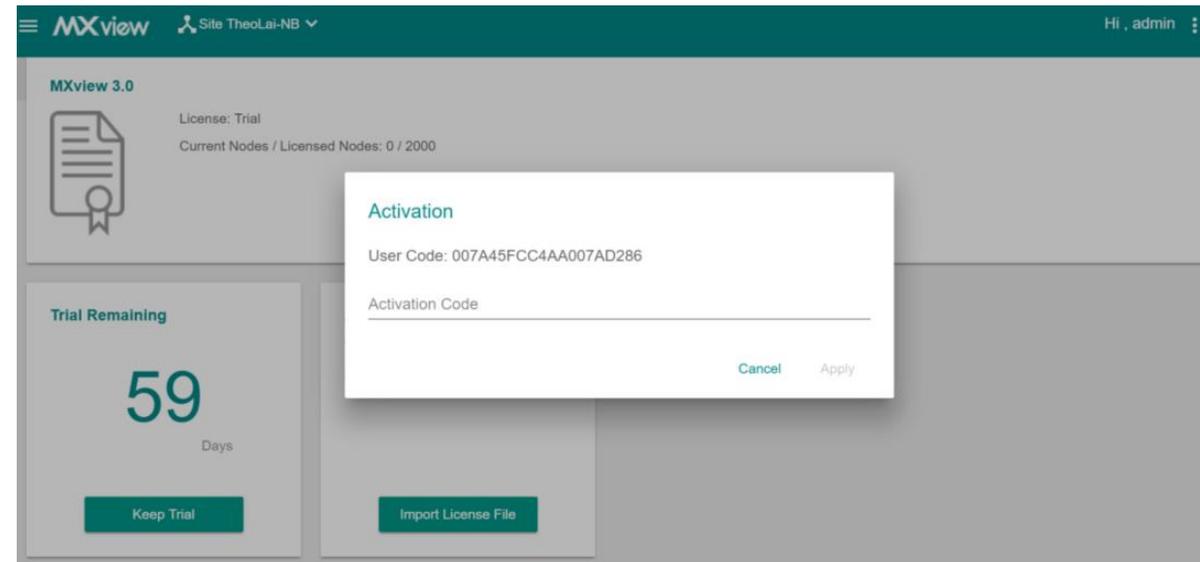
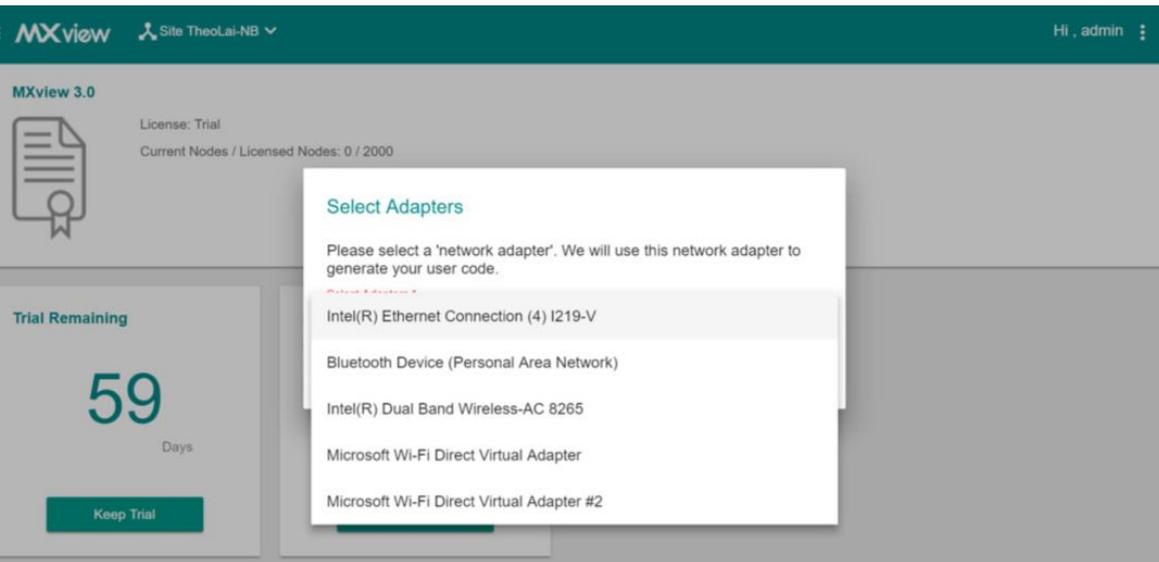
- **Step1:**
 - Click Import License File
- **Step2:**
 - Select Network Adapter to generate the user code which will combine the MAC.
- **Step3:**
 - Copy the user code and use the registration code that bought from Moxa to register on the Moxa Software Licensing System.
- **Step 4:**
 - Download the License File after register on the system.
- **Step 5:**
 - Enter The Activation Code on the MXview.

Step1: Choose Add New License



The screenshot displays the MXview License Manager interface. At the top, there is a teal header with the MXview logo, a site selector for 'Site MXstudio-PC', and a user profile for 'Hi, admin'. Below the header, the main content area is titled 'License Manager'. It features a card for 'MXview 3.0' with a document icon, indicating the license is 'Authorized' and showing 'Current Nodes / Licensed Nodes: 32 / 2000'. A 'Licenses' dropdown menu is visible below this card. On the left side, there is a white box titled 'Add New License' with the text: 'You could add license here', 'Visit <http://license.moxa.com/> and fill in Product Code and User Code to get your activation code.', and a teal 'Add New License' button.

Step2: Select Network Adapter to generate the user code which will combine the MAC



Step3:

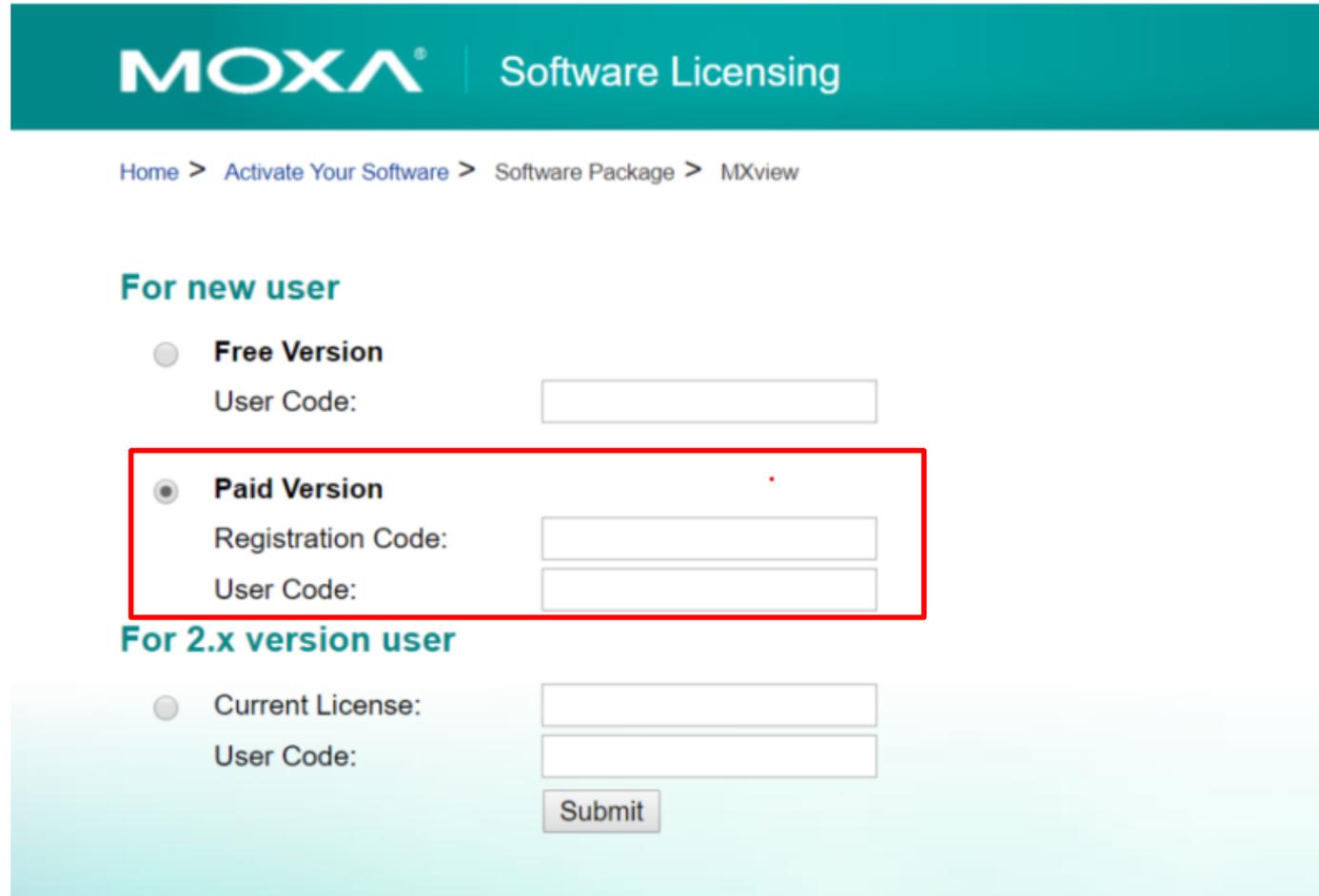
Copy the user code and register on the Moxa Software Licensing System.

- **A. Login <http://license.moxa.com/>. (Registration is required)**
- **B. Choose activate your license.**



Step3:

Copy the user code and use the registration code that bought from Moxa to register on the Moxa Software Licensing System.



The screenshot shows the Moxa Software Licensing System registration page. At the top, there is a teal header with the Moxa logo and the text "Software Licensing". Below the header, a breadcrumb trail reads "Home > Activate Your Software > Software Package > MXview". The main content area is divided into two sections: "For new user" and "For 2.x version user".

For new user

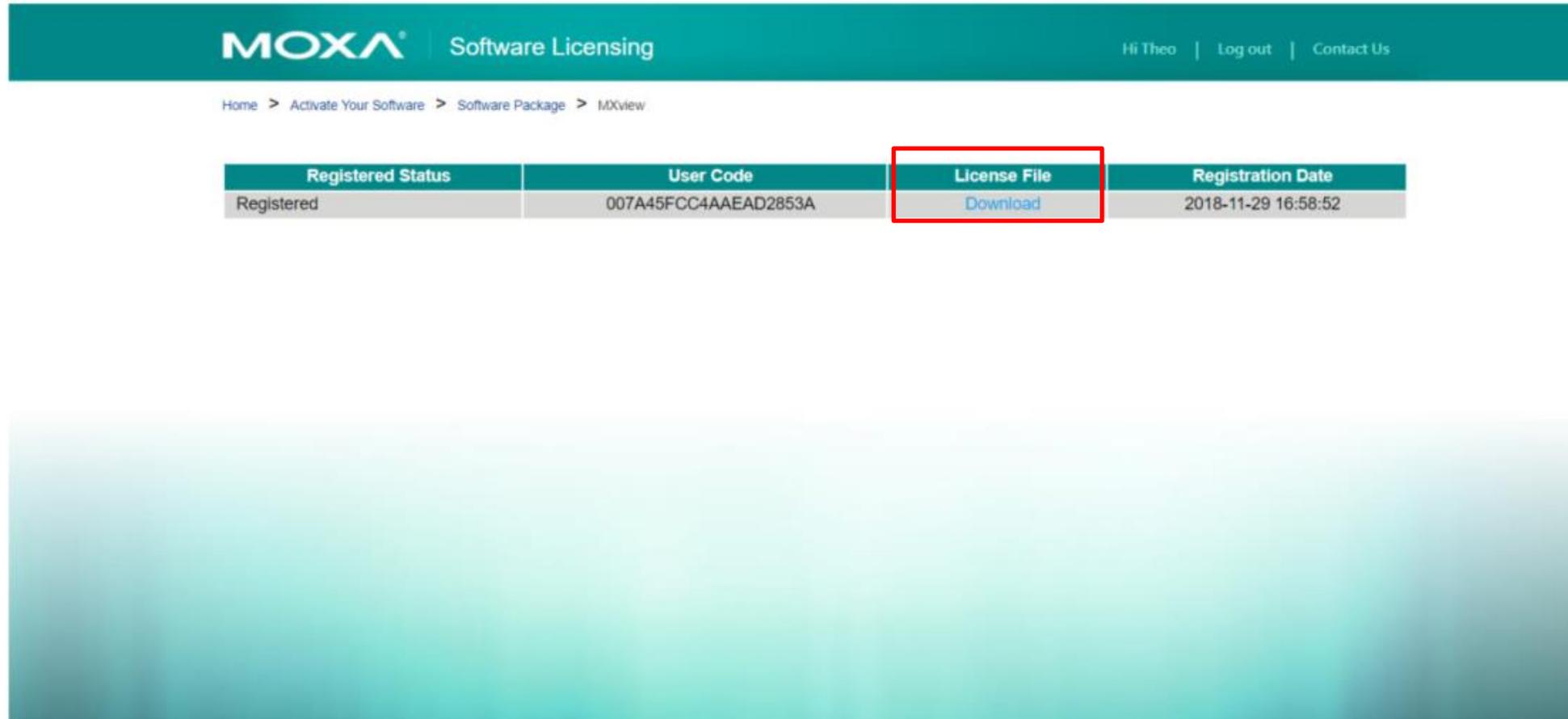
- Free Version**
User Code:
- Paid Version**
Registration Code:
User Code:

For 2.x version user

- Current License:**
User Code:

At the bottom of the form is a "Submit" button.

Step 4: Download the License File (.Zip) after register on the system.

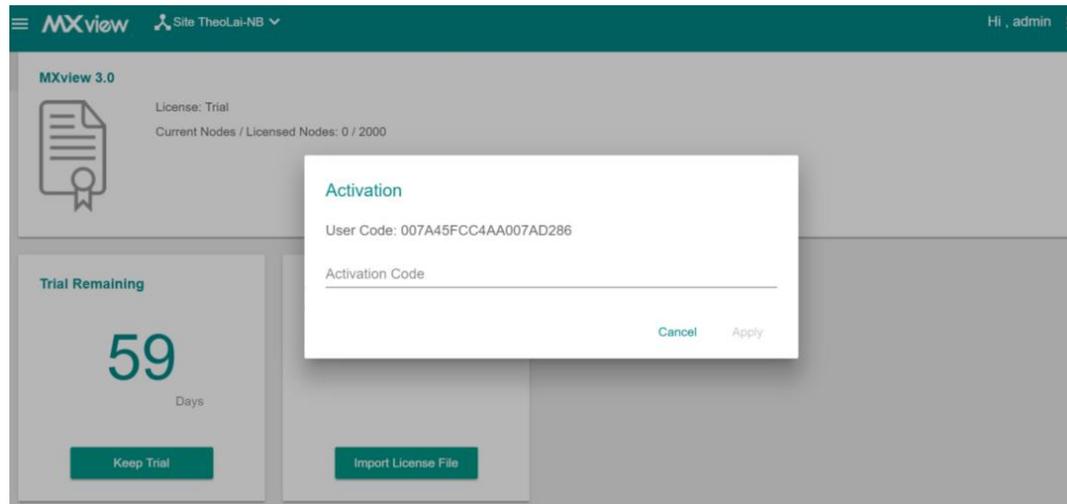


The screenshot shows the Moxa Software Licensing interface. At the top, there is a teal header with the Moxa logo and 'Software Licensing' text. On the right side of the header, there are links for 'Hi Theo', 'Log out', and 'Contact Us'. Below the header, a breadcrumb trail reads 'Home > Activate Your Software > Software Package > MXview'. The main content area features a table with four columns: 'Registered Status', 'User Code', 'License File', and 'Registration Date'. The 'License File' column contains a blue 'Download' link, which is highlighted with a red rectangular box. The 'Registration Date' for the entry is '2018-11-29 16:58:52'.

Registered Status	User Code	License File	Registration Date
Registered	007A45FCC4AAEAD2853A	Download	2018-11-29 16:58:52

Step 5. Enter The Activation Code on the MXview

- 1. unzip the license file
- 2. open the license file with notepad
- 3. Copy the activation code in the license file to MXview, then, click apply, the license will be activated.



Upgrade the License form MXview2.x

License Upgrade from 2.x to 3.0

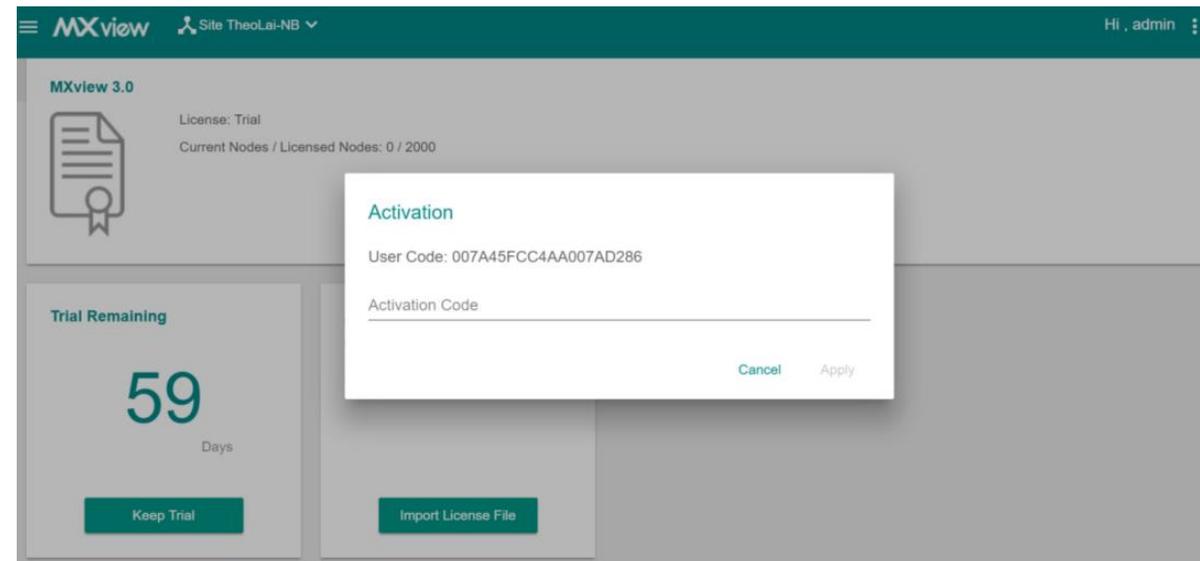
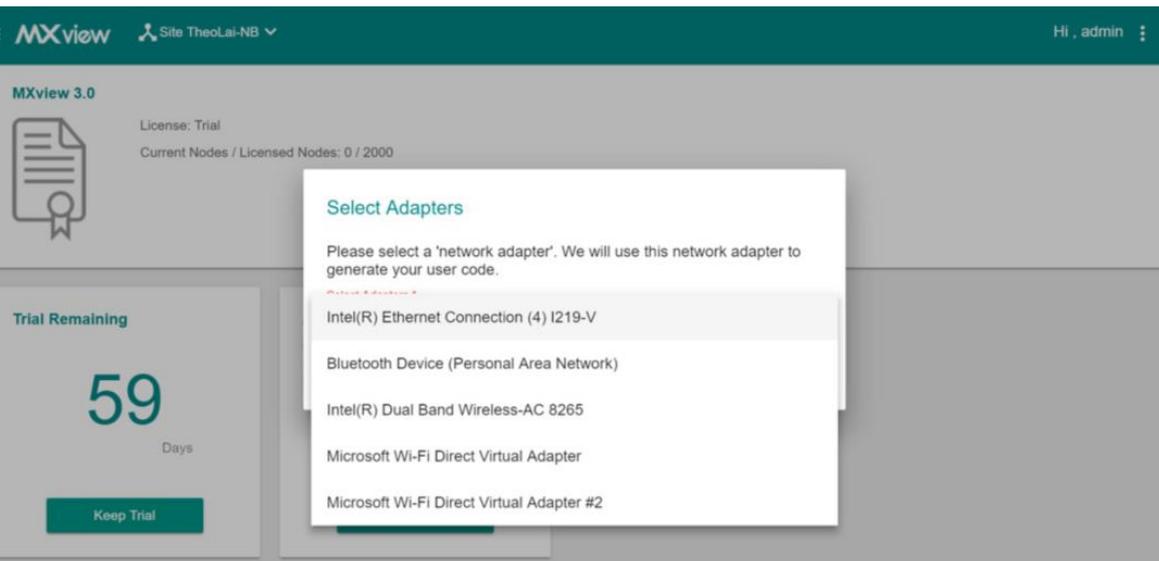
- **Step1:**
 - Choose Add New License
- **Step2:**
 - Select Network Adapter to generate the user code which will combine the MAC
- **Step 3.**
 - Enter the MXview2.x license and user code to generate the activation code.
- **Step 4:**
 - Enter The Activation Code on the MXview.

*Note: the method is not applied to the free version user at MXview2.x, please check the free version activation process to get the 20 nodes license on MXview3.0

Step1: Choose Add New License

The screenshot displays the MXview License Manager interface. At the top, there is a teal header with the MXview logo, a site selector for 'Site MXstudio-PC', and a user profile for 'Hi, admin'. Below the header, the main content area is titled 'License Manager'. It features a summary card for 'MXview 3.0' with a document icon, indicating the license is 'Authorized' and showing 'Current Nodes / Licensed Nodes: 32 / 2000'. A 'Licenses' dropdown menu is visible below the summary card. On the left side, there is a white box titled 'Add New License' containing instructions: 'You could add license here' and 'Visit <http://license.moxa.com/> and fill in Product Code and User Code to get your activation code.' A teal button labeled 'Add New License' is positioned at the bottom of this box.

Step2: Select Network Adapter to generate the user code which will combine the MAC



Step 3.

Enter the MXview2.x license at 'current license' and user code to generate the activation code.

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[Home](#) > [Activate Your Software](#) > [Software Package](#) > [MXview](#)

For new user

Free Version
User Code:

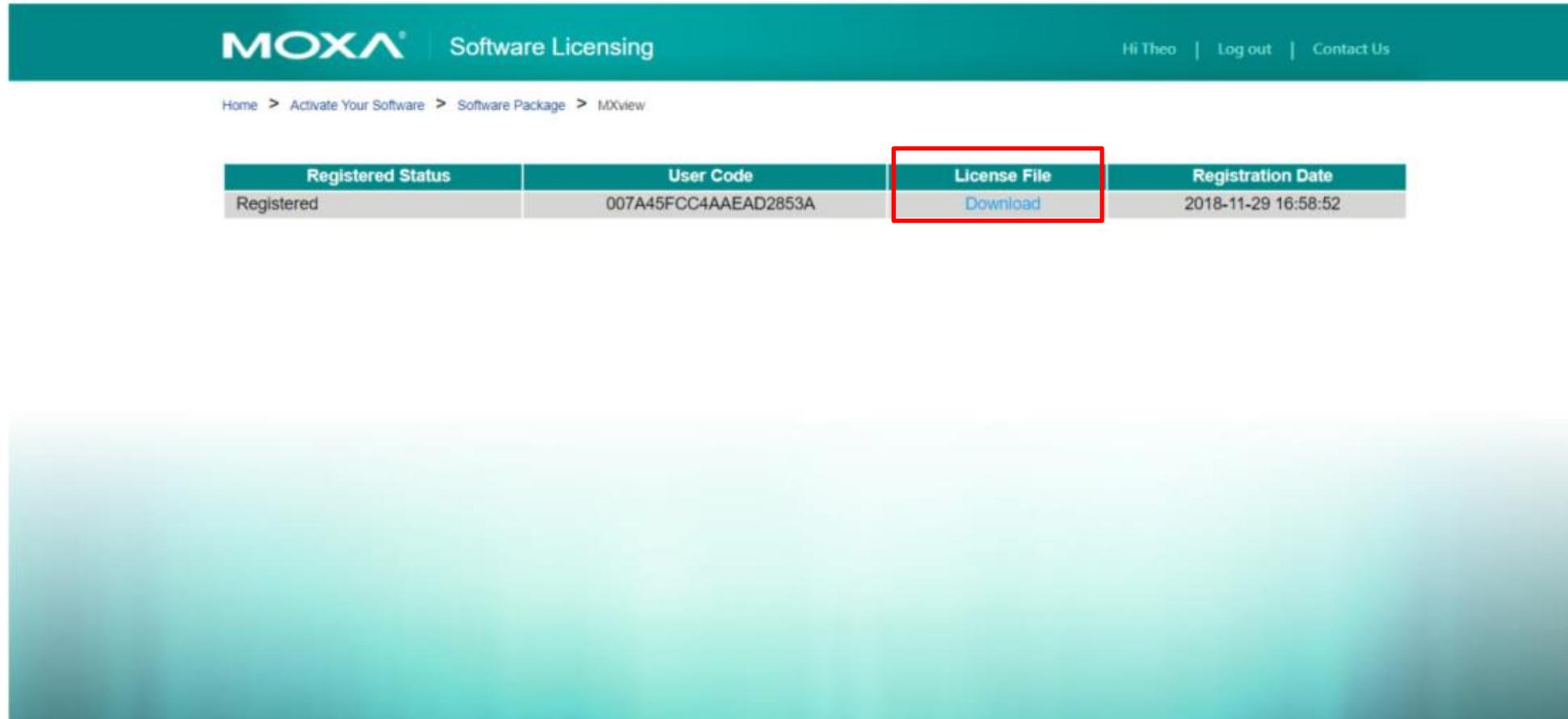
Paid Version
Registration Code:
User Code:

For 2.x version user

Current License:
User Code:

Step 4:

Download the License File (.Zip) after register on the system.

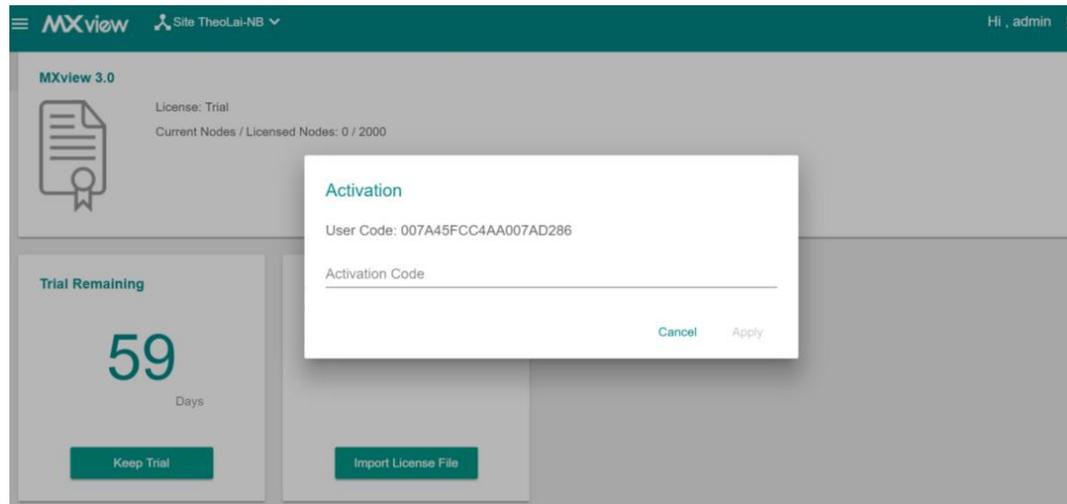


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Registered Status	User Code	License File	Registration Date
Registered	007A45FCC4AAEAD2853A	Download	2018-11-29 16:58:52

Step 5. Enter The Activation Code on the MXview

- 1. unzip the license file
- 2. open the license file with notepad
- 3. Copy the activation code in the license file to MXview, then, click apply, the license will be activated.



Suggested Upgrade Process

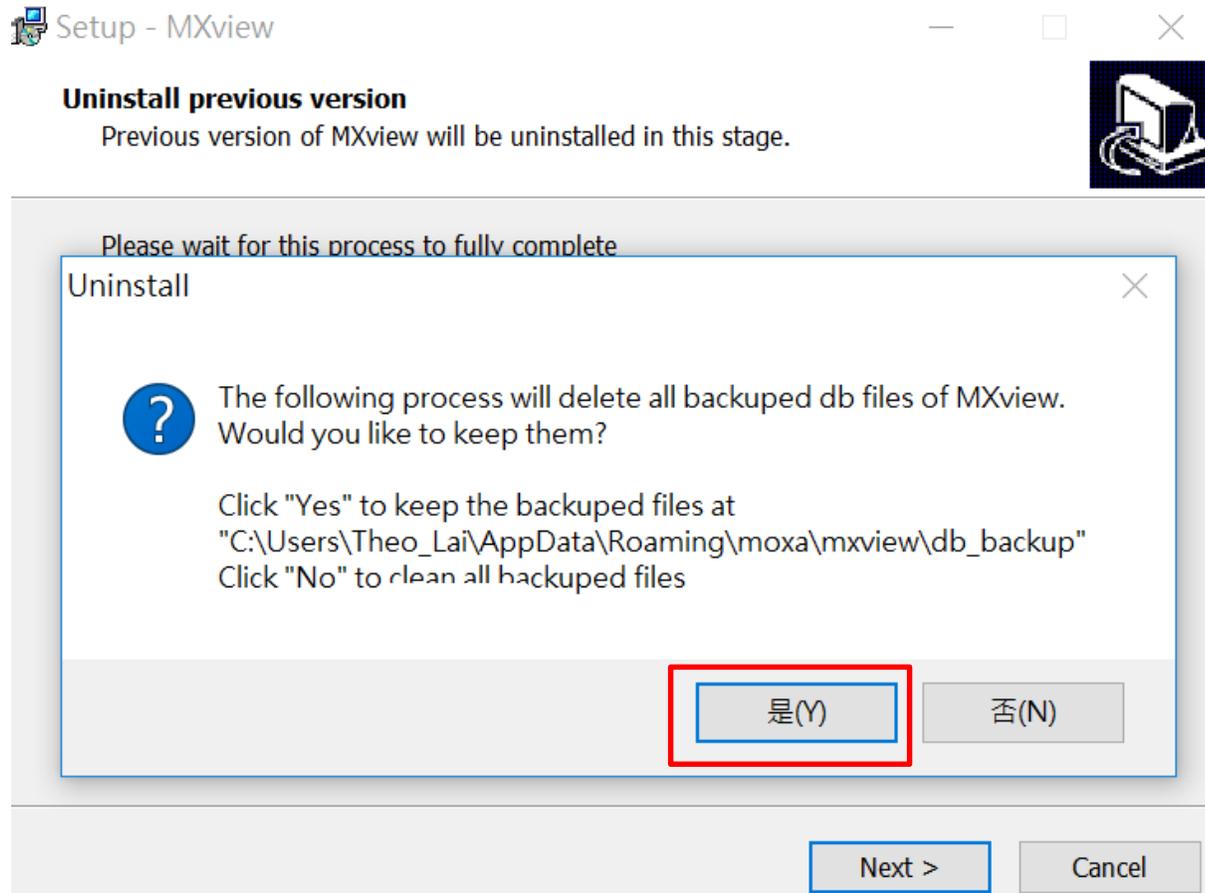
Note:

- **1. The License of MXview 2.x can not directly use in MXview 3.0. User have to go to Moxa Software Licensing System to get the new license.**
- **2. Downgrade from MXview 3.0 to MXview 2.9 is not feasible. Please backup your database before upgrading to 3.0.**

1. Backup the database before upgrade MXview

- 1. At MXview 2.9: go to Project > Database backup
- 2. Go to %MXviewPro_Data%\db_backup to get the copy of database.

2. : Upgrade the database during upgrade the MXview



You may execute the MXview3.0 installation file, during the process you will see the left figure indicate the database. In order to keep the database...

1. Click Yes, to Keep the backup file during upgrade the MXview.
2. MXview will upgrade the database to the automatically.